

Tariff Guide

Effective February 2023

AGENCY TARIFF GUIDE & TRANSACTION LIMIT

Transaction At Agent Point		Fee (GHS)
Deposit	Limited by Agent Float	Free
Account Opening (Smart Account/Smartlite)	N/A	Free (Initial Opening Amount of GH¢30)
Airtime Purchase (Cash/Account)	GH¢50	Free
Funds Transfer	GH¢8000	GH¢ 0.50
Mini Statement Request	N/A	GH¢ 0.50
Balance Enquiry	N/A	GH¢ 0.50
Fidelity Money Transfer - Fulfillment	GH¢2000	Free
Bill Payment ECG	GH¢2000	GH¢1.5
Bill Payment DSTV	GH¢2000	GH¢1.5
GIP Interbank Transfer by Cash	GH¢2000	1% of amount (Minimum 0.50p, Maximum GH¢10)
GIP Interbank Transfer by Account	GH¢2000	1% of amount (Minimum 0.50p, Maximum GH¢10)
Account to Wallet	GH¢2000	1% of amount (Minimum GH¢1, Maximum GH¢10)
Cash to Wallet	GH¢2000	1% of amount (Minimum GH¢1, Maximum GH¢10)
Wallet to Cash (MTN & AirtelTigo)	GH¢2000	1% of amount capped @ GH¢10
Wallet to Cash (Vodafone)	GH¢2000	1.5% of amount capped @ GH¢10

Withdrawal

Transaction Range	Fee (GHS)
1.00-100	1% of amount (maximum GH¢10)
100.1-250	1% of amount (maximum GH¢10)
250.1-500	1% of amount (maximum GH¢10)
500.1-1000	1% of amount (maximum GH¢10)
1000.1-2000	1% of amount (maximum GH¢10)
2000.1-5000	0.5% of amount

Fidelity Money Transfer - Initiation by Account Option

Transaction Range	Fee (GHS)
1.00-100	GH¢1.85
100.1-250	GH¢3.9
250.1-500	GH¢7.65
500.1-1000	GH¢11.28
1000.1-2000	GH¢22.15
2000.1-5000	GH¢25

Fidelity Money Transfer - Initiation by Cash

Transaction Range	Fee (GHS)
1.00-100	GH¢2
100.1-250	GH¢5
250.1-500	GH¢10
500.1-1000	GH¢20
1000.1-2000	GH¢30
2000.1-5000	GH¢35

Your banking made simple

CUSTOMER NOTICE:

- * Do not leave your money behind when systems are down
- * SMS notifications will be received for every transaction performed at the Agent point
- * You will receive a One-Time-Password (OTP) for all transactions initiated on your account for your confirmation
- * Do not pay service fees in cash for transactions initiated on your account except the transaction was a cash transaction in which case charges will not exceed the amount stated on this tariff guide
- * Cheque transactions, Treasury bills, official bank statements are not performed at Agent points
- * Please reach us on toll free 3355 if you have any queries
- * Ensure to crosscheck transaction details and sign the logbook after performing your transaction
- * Ensure to present your Valid National ID card (excluding NHIS cards) for all transactions



Believe with us.